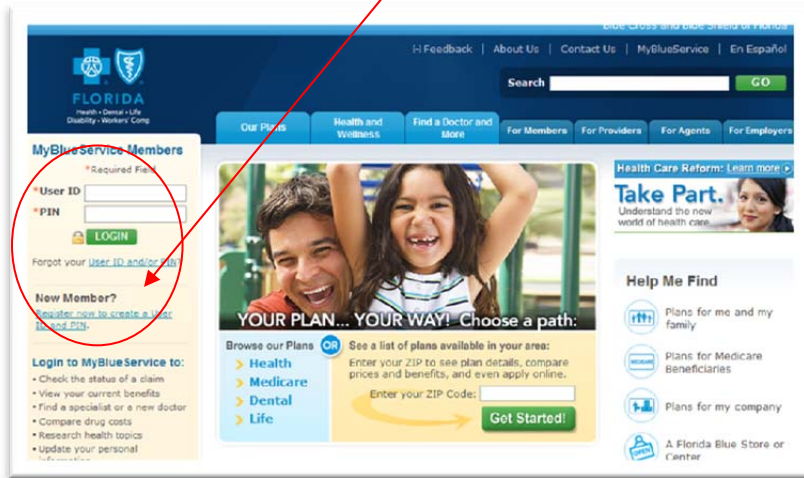


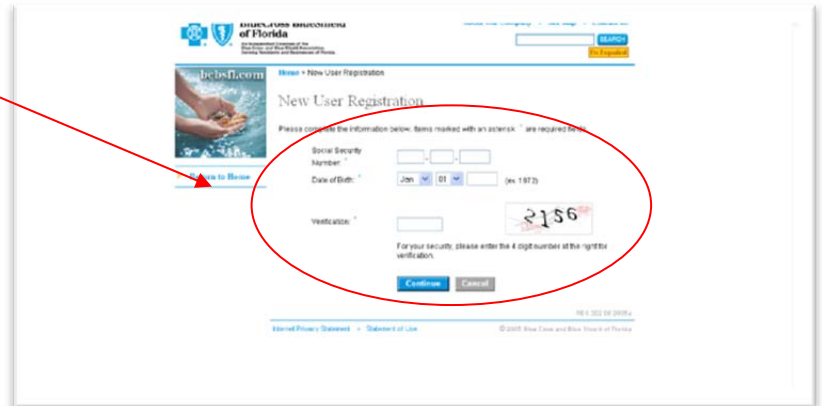
How to Access MyBlueServices

Step 1: Log into <http://www.bcbsfl.com>

Step 2: From the Home Page, first time users click on “Register”



Step 3: Enter your Social Security Number, Date of Birth and Verification Code as it appears on the screen



Step 4: Click Continue



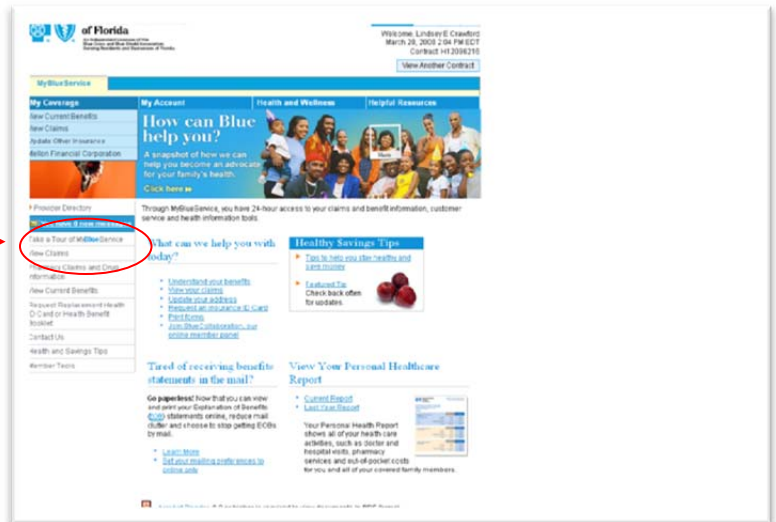
Step 5: Enter your Contract Number, Create User ID, Create a Personal Identification Number (PIN), Enter your email address

You can obtain your Contract Number by calling Member Services at 800.727.2227

Step 6: Click Continue

Step 7: Now you are ready to use MyblueService

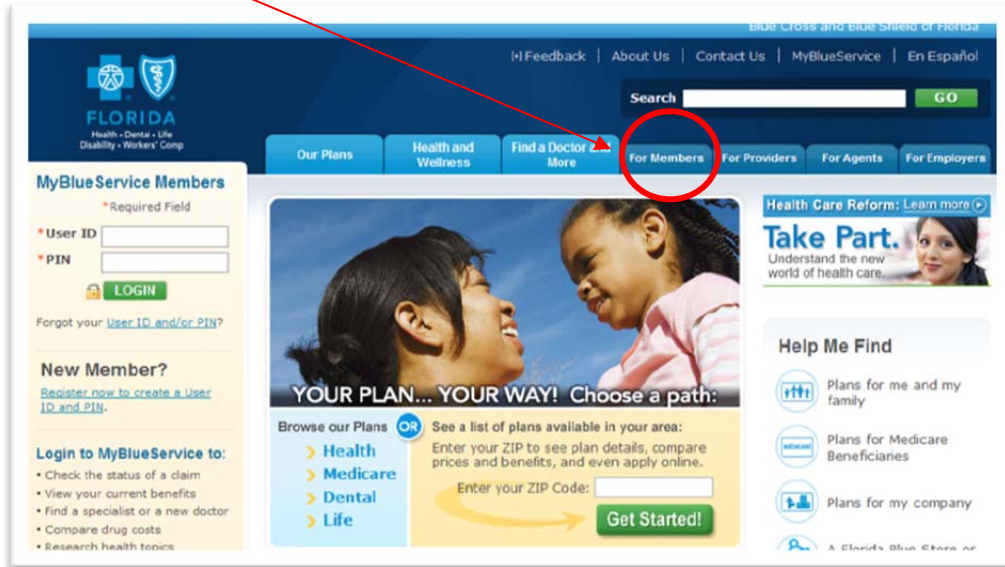
Be Sure to Take a Tour of MyBlue Service to learn all the features of the site



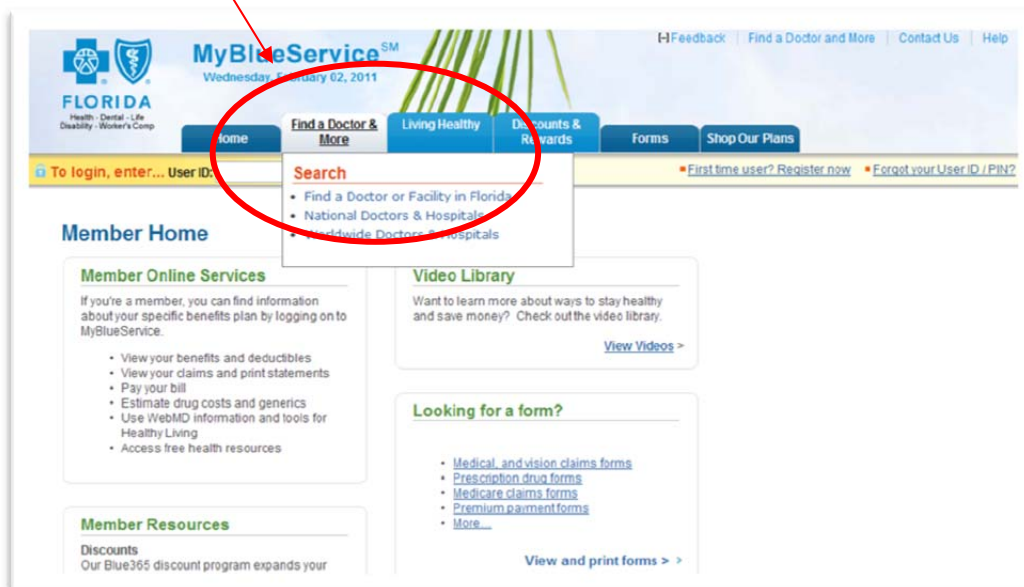
How to Locate a Provider

www.bcbsfl.com

Select "For Members" from the tab menu.



You will be redirected to the member home page. Here you will have the option to "Find a Doctor & More" from the tab menu.





You will be redirected to the provider search page. You can search by Doctor or Facility, or a general location search.

The screenshot shows the provider search interface with the following sections:

- Search** (selected), **Advanced Search**, **Create a Directory**, **FAQs**
- 5 Ways to Save On Your Health Care Costs**
 - 1. Stay in-network
 - 2. Use Quest Diagnostics for lab services
 - 3. Use Generic Drugs
 - 4. Use independent/free-standing diagnostic imaging centers
 - 5. Use walk-in clinics instead of the emergency room for non-emergencies
- * Indicates required field**
- Step 1: Doctor or Facility Information**
 - I'm looking for a: Doctor Health Care Facility Pharmacy Support Service
 - Doctor type: Primary/Family Care Specialist Dentist
 - Doctor's name: Last Name First Name
 Find Similar Names
- Step 2: Insurance Plan Information (optional)**
 - Plan: All [Where do I find this?](#) [Why do I need this?](#)
- Step 3: Location**
 - Zip Code/Distance Street/City County
 - Within: 10 miles of Zip Code:
- mobile enabled**
- Other Provider Searches**
 - en español
 - Doctors & Hospitals Worldwide
 - Doctors & Hospitals Nationally
 - Dentists Nationally
 - Vision Service Plan
 - Mental Health and Substance Abuse care
 - BlueMedicare Regional PPO
 - Essential Hospitals
 - Federal Employee Members
- Schedule Lab Appointments**
 - Quest Diagnostics (Within Florida Only)
- All Your Health Care Needs in One Place**
 - Your benefits and claims, ways to save money, treatment support and health information from WebMD. Log on to **MyBlueService** to find out more.
 - Not a member? [See what you're](#)

Under "Insurance Plan Information" you will select *BlueOptions*

This screenshot shows the same provider search page as above, but with the "Plan" dropdown menu open. The menu lists various insurance plans, with "BlueOptions (NetworkBlue)" highlighted. The visible options include:

- Advantage55 (Medicare Supplement)
- BlueCare (HMO)
- BlueChoice (Preferred Patient Care (PPO))
- BlueMedicare HMO and BlueMedicare Group HMO
- BlueMedicare PPO and BlueMedicare Group PPO
- BlueMedicare Regional PPO
- BlueMedicare Supplement Select (Medicare Supplement)
- BlueOptions (Healthy Kids)
- BlueOptions (NetworkBlue)** (highlighted)
- BlueOptions Health & Dental - Health
- BlueOptions Hospital Surgical Plus
- BlueSelect
- BlueSelect Hospital Surgical Plus
- Conversion Opt. A, B & C (HMO)
- Conversion Opt. II, III, IV (Traditional)
- Cover Florida (NetworkBlue)
- Dimension III & IV (Traditional)
- Direct PFC (PPO)
- Essential (PPO)
- Essential (Traditional)
- GoBlue (NetworkBlue)
- Healthy Kids (HMO)
- Miami-Dade Blue
- MjBasic (BlueSelect Network)
- MjBasic (NetworkBlue)
- Temporary Insurance Protection (NetworkBlue)